

Bot Runner Password Management Readme

Version 1.0 25/06/2020

Company Logo here Table of Contents

Table of Contents

1. Inti	roduction	3
1.1	Overview	
1.2	Common Use cases	10
2. Red	quirements & Prerequisites	11
2.1	System Requirements	11
2.2	Prerequisites	
2.3	Security Measures	
2.4	Disclaimers	12
3. Get	tting Started	14
3.1	Skill Matrix	14
3.2	Installation Hierarchy	
3.3	Quick Start	15
3.3	3.1 Setup	16
3.3	3.2 Configuration	16
4. Rep	ports	18
5. Log	Js	19
6. Tro	oubleshooting & Support	21
6.1	Support	21
6.2	FAQs	Error! Bookmark not defined.
Appen	dix A: Record of Changes	22
Appen	dix B: Acronyms	23
Appen	dix C: References	24

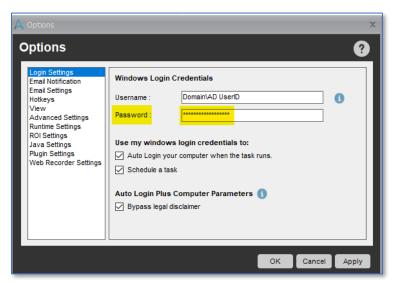


1. Introduction

This document contains all essential information for the user to make full use of the Bot or Digital worker. This manual includes a description of the functions and capabilities and step-by-step procedures for setup & configuration of the Bot.

1.1 Overview

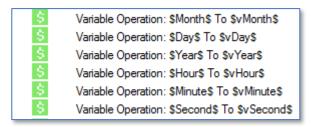
At a high level this process accomplishes the task of resetting a bot runner's Active Directory password and pushing that updated password into said Bot Runners Client Login settings. Thereby allowing a cyclical password reset process per your organizations requirements, minimizing human interaction and human error. Having the passwords reset in an automated fashion will have a tremendous effect on any audits due to the consistency and accuracy of the automated process every time.



 First, deploy from the Control Room or run -MainTask BotPasswordRotation.atmx.

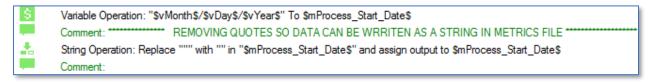
• ReadConfig_BotPasswordRotation.atmx

 Collect Day, Month, Year, Hour, Minute and Second system variables and cast them to user created vDay, vMonth, etc variables.

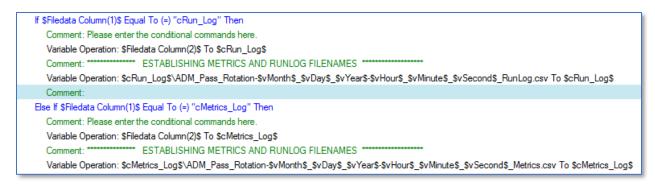




- Set vMonth/vDay/vYear to mProcess _Start_Date variable.
 - We are using 'm' for Metrics related variables.



- Cast vConfig_File_Path with Configuration File location so it can be read.
- Loop through csv and assign Configuration Variables
 - Create Metrics and Run Log Filenames



Create headers for Run Log and Metrics Files

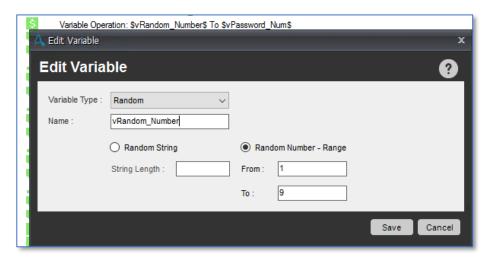


- <u>SetPasswordAndPushToActiveDirectory.atmx</u>
 - vRandom_Text_String creates a random set of 14 characters in Variable Manager and assigns that string to vBeginning_Random_Password.





 vRandom_Number pulls a random number between 1 and 9 then assigns it to vPassword_Number.

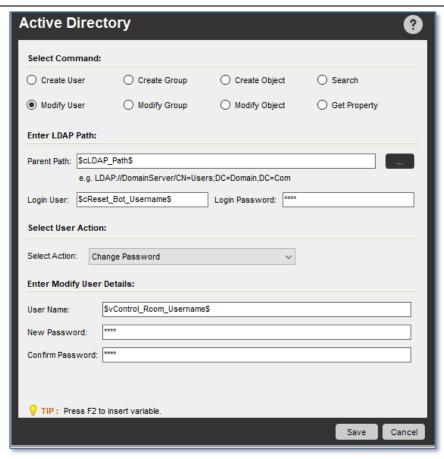


- String Operation to cut the first 7 characters from vBeginning_Random_Password and assigns it to vPassword_Caps
- String Operation to cut the last 7 characters and assign to vPassword_Lower_Case
- String Operation to capitalize all letters in vPassword_ Caps
- String Operation to set all letters in vPassword_Lower_Case to lower case.
- Assemble and assign modified caps variables and lower case plus the number at the end. Creating a vNew_Password of 7 upper case and 7 lower case letters plus a number. 15 totl characters per ADM's password policy

Variable Operation: \$vPassword_Caps\$\$vPassword_Lower_Case\$\$vPassword_Num\$ To \$vNew_Password\$

- Executes Active Directory command to send new password to Active Directory for identified User Name (no domain is needed for Modifying identified username). Using Test in below example.
 - NOTE: System Variable \$Username\$ can be in **User Name** field when doing real world testing and moving into production. The whole goal of his process is to reset the password for the Username on which the process is currently running allowing for Username system variable to be set. In my below example we parsed out to allow for testing against different usernames than the machine on which testing was occurring.





WritePasswordToLoginSettings.atmx

- Execute REST Web Service command to produce an API Authorization Key.
 - We only need a username with Admin rights in Control Room as well as "Generate API-Key" role
 - The API Key Generated MUST be generated by the same individual whose username we are using.





- String Operation to extract the token from entire authentication key.
 - For example, this:

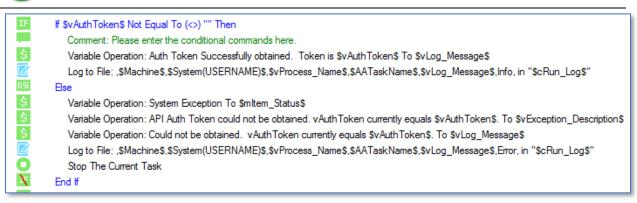


Becomes this:

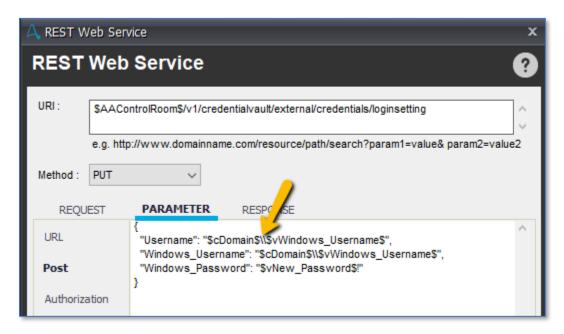


Validate if vAuthToken = Null



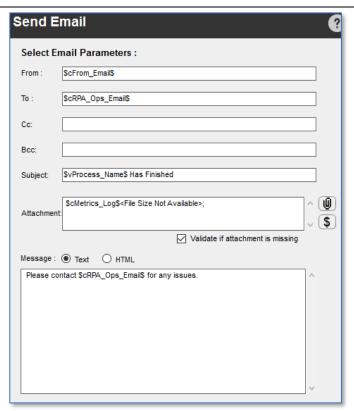


- If it is null Throwing Exception to Main Task, sending email and writing as an exception.
- If not = null, Execute Put REST Web Service command to write password to designated username Client Login Settings.
- Please note on the below screenshot the double backslashes between Domain and Username. This is REQUIRED for the REST command to properly find your credentials. A single backslash will result in an error.



- Process returns to MainTask BotPasswordRotation.atmx
 - Logs status to Metrics file
 - o Sends email to cRPA_Ops_Email with Metrics file attached.







1.2 Common Use cases

The beauty of this bot is that it is an Automation Anywhere focused utility so anyone who wants to consistently update their Bot Runner Active Directory passwords without the hassle of having to login to each machine can use it.



2. Requirements & Prerequisites

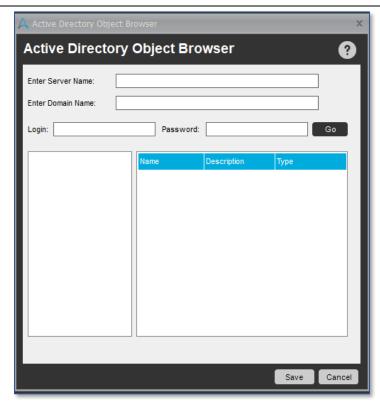
2.1 System Requirements

- For the PC or server where the bot needs to run:
 - o RAM: 8GB or higher
 - o PROCESSOR: Intel Core i5 or higher and equivalent for any other OS
 - o Hard Disk: Up to 2GB of overall free space in the AA Client installation drive.
 - o Reference below for Enterprise Client & Control Room system requirements.
 - https://docs.automationanywhere.com/bundle/enterprisev11.3/page/enterprise/topics/aae-architectureimplementation/deployment-planning/requirements-serverhardware.html

2.2 Prerequisites

- Automation Anywhere Enterprise v11.3.2 and later
 - o In order to connect to API you will need a user's credentials with:
 - Administrative access
 - Generate API-Key role: <u>https://docs.automationanywhere.com/bundle/enterprise-v11.3/page/enterprise/topics/control-room/control-room-api/authenticate-apikey.html</u>
 - https://docs.automationanywhere.com/bundle/enterprisev11.3/page/enterprise/topics/control-room/control-room-api/control-room-apikey-role.html
- Active Directory Prerequisites:
 - LDAP Server Name
 - LDAP Domain Name
 - You will need to identify and grant a specific username permission access LDAP Server and to set passwords for your identified Bot Runner usernames. "Login User" fields in below screenshot.
 - **Note, when validating the required Active Directory data points, it is recommended to fill out the fields showing in the below screenshot and hit 'Go'. If successful the main window will populate with data and once you click 'Save', this information automatically populates into appropriate fields.
 - Once the final, full LDAP path is populated you can save it to cLDAP Path within the configuration file.





- Initial login to Bot Runner Client Login Settings:
 - This process is setup with the assumption that the Login Settings on the target client machine have already been set at least once. Hence why we are using a 'PUT' method rather than a 'POST' method.
 - o If the Client has never had login settings filled out yet, you would a) login once to establish the credentials or b) change the method to POST.

2.3 Security Measures

Consider how an RPA team representative will be made aware of what the updated AD password is. Preferably adding a module to log the updated password to a secure location. In the event of manually accessing the Bot Runner, an end user may need to be aware of the current password. His component was intentionally left out as what is considered 'secure' is potentially different for every organization.

2.4 Disclaimers

 Please note that this process will simply accomplish the task of tying together the components of Active Directory connection and interacting with Automation Anywhere's

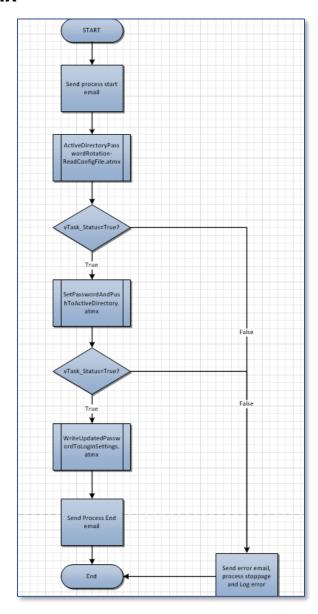


API calls. How you choose to store or relay your password once changed is up to your organizational requirements and may require an expansion to this template.



3. Getting Started

3.1 Skill Matrix





3.2 Installation Hierarchy

Once the bot is downloaded and installed, the installer creates the files in the folder structure as shown below.

Folder Structure	Description	
<aaapplication path=""></aaapplication>	<aa application="" path=""> is the location where AA files are stored on your machine.</aa>	
1. My Tasks	My Tasks: My Task Folder is the default directory where Bot files are saved.	
1.1. Bot Store	1.1. Bot Store: Bot Store folder contains the Bot Name folder which the installer creates while installing the Bot.	
1.1.1. ActiveDirectoryPasswordRotation-Agilify	1.1.1. ActiveDirectoryPasswordRotation- Agilify: This folder gets created by the installer and contains the essential configuration file.	
• Error Folder	Error Folder: This is where logs	
o Logs Folder o Snapshots Folder	immediately will be stored once installing this package. Can be adjusted in configuration file per your organizational requirements for logging	
• Input Folder o HRWorkerConfiguration.txt	 Input Folder: Where files being fed into process is saved. Currently the only input is process Configuration file. BotPasswordRotation_ConfigFile.c sv: This is the first item requiring to be filled out prior to being able to successfully run the Bot. 	
 My Tasks (all .atmx files) ActiveDirectoryPasswordRotation-MainTask ActiveDirectoryPasswordRotation-ReadConfigFile SetPasswordAndPushToActiveDirectory WriteUpdatedPasswordToLoginSettings 	My Tasks (all .atmx files): Folder containing all the developed Platform Source Code.	

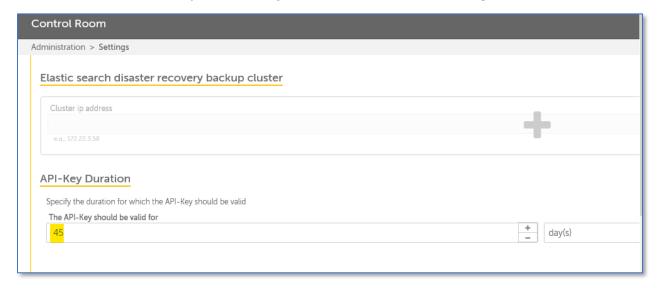
3.3 Quick Start



3.3.1 **Setup**

Control Room API Key Creation:

- Please follow the attached steps:
 - https://docs.automationanywhere.com/bundle/enterprisev11.3/page/enterprise/topics/control-room/control-room-api/controlroom-apikey-role.html
 - Note: You can extend the API Key validity duration up to 45 days (it is 1 day by default).
 - While logged in as an AAE_Admin, go to Administration => Settings
 Control Room Database & Software tab
 - Click Edit
 - Update API-Key Duration Field and Save changes



3.3.2 Configuration

Provide configurable variable list with the details as mentioned in the example For External File –

Variable Name	Туре	Mandatory	Purpose
cRun_Log	Text/Number	Yes	Folder where we write Run log files to
cMetrics_Log	Text/Number	Yes	Folder where we are writing Metrics files to
cLDAP_Path	Text/Number	Yes	Full LDAP Path once configured with Server and Domain Name
cReset_Bot_Username	Text/Number	Yes	This is the identified username which has rights to change other Bot Runners in



			Active Directory
cAPI_Key_Generator_Username	Text/Number	Yes	Admin username which also has access to user created API Key Generator Role
cAPI_Key	Text/Number	Yes	Actual 40 character API Key
cRPA_Ops_Email	Text/Number	Yes	Email address where critical emails will be sent for direct action.
cFrom_Email	Text/Number	Yes	Email address from which emails will be 'sent'
cDomain	Text/Number	Yes	Organization's domain when logging into Automation Anywhere. Same domain as is input when connecting to Control Room.



4. Reports

No Bot Insight Reports are associated with this process.



5. Logs

The only Logs associated with this process are a Run Log which documents general process steps and a Metrics Log which summarizes whether the 'work item' was successful. Once the package is downloaded the path will automatically to

<\$AAApplicationPath\$\Automation Anywhere\My Tasks\Bot
Store\ActiveDirectoryPasswordRotation-Agilify\Error Folder\Logs>

Which is meant to be a placeholder. The final location can be updated in your configuration file associated with this process.

Current Packaged State:

- 4		
1	Config Variable Name:	Config Variable Value:
2	cRun_Log	C:\Users\ <username>\Documents\Automation Anywhere Files\Automation Anywhere\My Tasks\Bot Store\ActiveDirectoryPasswordRotation-Agilify\Error Folder\Logs</username>
3	cMetrics_Log	C:\Users\ <username>\Documents\Automation Anywhere Files\Automation Anywhere\My Tasks\Bot Store\ActiveDirectoryPasswordRotation-Agilify\Error Folder\Logs</username>

When read by the Read Config File task, it will evaluate if the process is writing logs locally and if so, replace all text up to Automation Anywhere Files with \$AAApplicationPath\$ variable as mentioned above.

In Configuration File:

```
If $Filedata Column(1)$ Equal To (=) "cRun_Log" Then
31
                    Comment: Please enter the conditional commands here
                    Variable Operation: $Filedata Column(2)$ To $cRun_Log$
33
     IF
                   If $cRun_Log$ Includes "C:\Users\<Usemame>\Documents\Automation Anywhere Files" Then
                       Comment: Replacing specific machine path with the more protable system variable AAApplicationPath
35
                      String Operation: Replace "C:\Users\<Usermame>\Documents\Automation Anywhere Files" with "$AAApplicationPath$" in "$cRun_Log$" and assign output to $cRun_Log$
36
      ×
37
                    Comment: ****** ESTABLISHING METRICS AND RUNLOG FILENAMES ***
      $
38
                    Variable Operation: $cRun_Log$\AD_Pass_Rotation-$vMonth$_$vDay$_$vYear$-$vHour$_$vMinute$_$vSecond$_RunLog.csv To $cRun_Log$
```

Filename naming conventions are:

Run Log: \$cRun_Log\$\AD_Pass_Rotation-\$vMonth\$_\$vDay\$_\$vYear\$-\$vHour\$_\$vMinute\$_\$vSecond\$_RunLog.csv

Metrics Log: \$cMetrics_Log\$\AD_Pass_Rotation-\$vMonth\$_\$vDay\$_\$vYear\$-\$vHour\$_\$vMinute\$_\$vSecond\$_Metrics.csv

Ex:



Docum	Documents > Automation Anywhere Files > Automation Anywhere > My Tasks > Bot Store > ActiveDirectoryPasswordRotation-Agilify > Error Folder > Logs				
	Name	Date modified	Туре	Size	
7	AD_Pass_Rotation-6_26_2020-8_6_46_Metrics AD_Pass_Rotation-6_26_2020-8_6_46_RunLog	6/26/2020 8:07 AM 6/26/2020 8:07 AM	Microsoft Excel C Microsoft Excel C	1 KB 1 KB	

Note that we created the logs to write independently – this is because some organizations may want the day-to-day operations logs (Run Logs) written to a different location than the 'Work Item' logs or the Metrics Logs.



6. Troubleshooting & Support

6.1 Support

Please Contact Von Miles at Agilify and state you are requesting support for Bot Runner Password Management process from the AA Bot Store.

Email: von.miles@agilifyautomation.com

Phone: <u>317-343-7028</u>



Appendix A: Record of Changes

Instructions: Provide information on the version number, the date of the version, the author/owner of the version, and a brief description of the reason for creating the revised version.

Version Number	Date of Change	Author	Notes
1.0	6/26/2020	Matthew Newell	Initial document creation



Appendix B: Acronyms

Instructions: Provide a list of acronyms and relative description used within the document. Sequence should be alphabetical

Acronym	Description
AA	Automation Anywhere
AD	Active Directory
API	Application programming interface
LDAP	Lightweight Directory Access Protocol
VM	Virtual Machine



Appendix C: References

Instructions: Summarize the relationship of this document to other relevant references. Provide information for all documents/links used to arrive at and/or referenced within this document.

Example:

No.	Торіс	Reference Link
1	Virtual Machine Specs	https://docs.automationanywhere.com/bundle/enterprise- v11.3/paqe/enterprise/topics/aae- architecture- implementation/deployment- planning/requirements-server- hardware.html
2	Using API Key for Credential Vault External API	https://docs.automationanywhere.com/b undle/enterprise- v11.3/page/enterprise/topics/control- room/control-room-api/authenticate- apikey.html
3	Creating API Key Generator Role	https://docs.automationanywhere.com/b undle/enterprise- v11.3/page/enterprise/topics/control- room/control-room-api/control-room- apikey-role.html