



Twilio Send SMS Command Package

Readme

Version 1.0
16/01/2023

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1. Introduction

This document contains all the essential information for the user to make full use of this A360 Twilio Send SMS Command Package. It includes a description of the functions and capabilities and step-by-step procedures for setup & configuration.

1.1 Overview

This package enables integration of A360 RPA Bots with Twilio Send SMS API functionality. The package provides actions to send SMS using Twilio account SecureID, Auth token and Messaging Service ID.

1.2 Use cases

The key use case include:

- Send bulk SMS about business notification or on events to the various customers on a customized schedule using a Twilio Business account.

2. Requirements & Prerequisites

2.1 System Requirements

Enterprise A2019 (Cloud deployed) and Community Edition device requirements.

Review the machine hardware specifications, operating system versions, and browser types supported by Automation Anywhere Enterprise for creating and running bots and command packages as an Enterprise A2019 (Cloud deployed) or Community Edition user on your local machine.

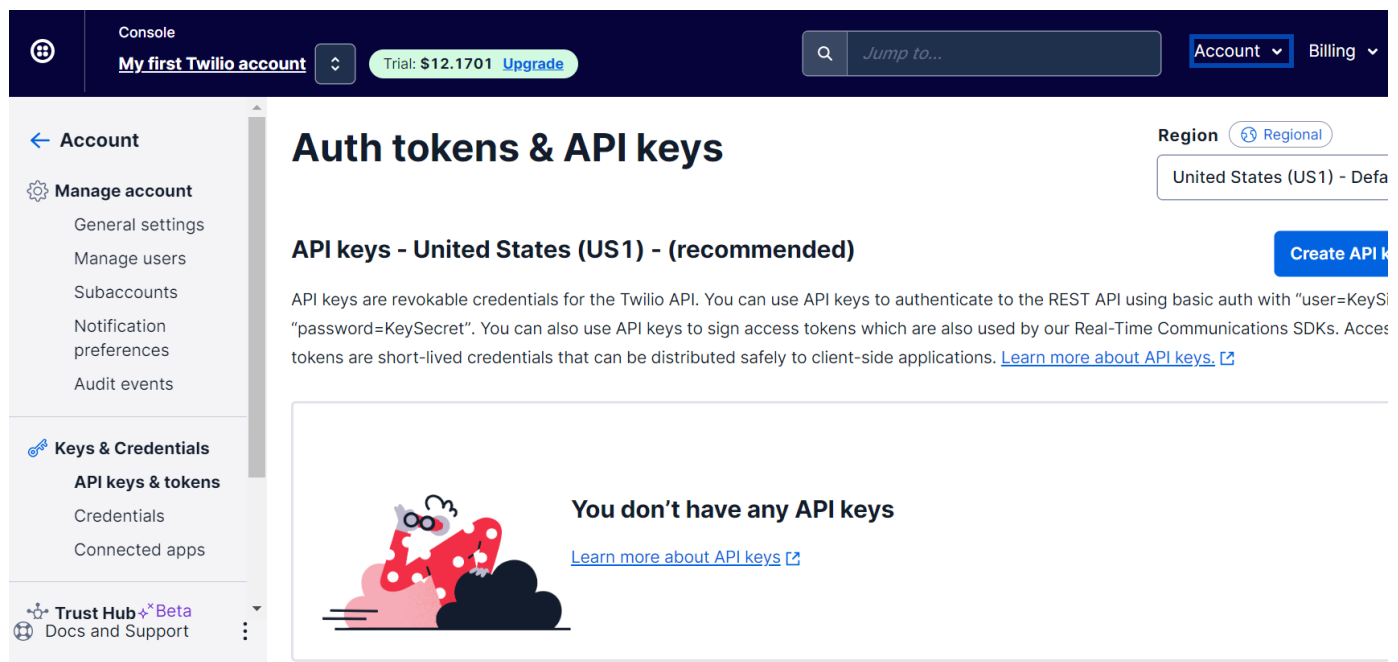
2.2 Prerequisites

To get started with this command package, the bot creator will need to have access to a Twilio account subscription. For more information on getting started with Twilio, see [here](#).

Once you perform settings as mentioned above, you would get Twilio Account SID and Auth Token from the interface as shown below:

1. Getting Account SID and Auth Token:

Go to <https://console.twilio.com/>



Account

Manage account

General settings

Manage users

Subaccounts

Notification preferences

Audit events

Keys & Credentials

API keys & tokens

Credentials

Connected apps

Trust Hub Beta

Docs and Support

Auth Tokens - United States (US1)

Auth tokens can be used to authenticate while making API requests. You will need to use HTTP Basic Authentication password=AuthToken. Auth tokens are specific to your account and can be used to access all APIs for the account. secure place and rotate them periodically. [Learn more.](#)

Live credentials

Account SID - used to exercise the REST API

Auth token

Request a secondary token

Sensitive information. Store your token securely to protect your account. [Learn more.](#)

Keep this somewhere safe and secure

Test credentials

Test Account SID - used to exercise

ACa6a87260f48e216e036c8a078

Test Auth token

Keep this somewhere safe and secure

Manage account

General settings

Manage users

Subaccounts

Notification preferences

Audit events

Keys & Credentials

API keys & tokens

Credentials

Connected apps

Trust Hub

Overview

Customer profiles

CNAM

2. Create a Messaging Service to get Messaging Service ID:

Learn more about Messaging service using REST API [here](#)

Console

My first Twilio account

Trial: \$12.1701 Upgrade

Jump to...

Account Billing PA Pinkes

Develop Monitor

Messaging

Overview

Try it out

Services

Senders

Settings

Regulatory Compliance

Messaging Services

Messaging Services are containers that bundle messaging functionality for your specific use cases and messaging campaigns. Select from specific channels and number types to match your Sender to your Messaging Service. [Learn more](#)

Search by SID

Search

10 per page

Create Messaging Service

Name	Sid	Inbound Request Config
MyMessagingService		

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3. Getting Started

3.1 Quick Start

3.1.1 Setup

Once your Twilio Account SID, Auth Token and Messaging Service ID have been retrieved, you are all set! You can use this information within the Command Package to Send SMS/bulk SMS.


- 1) Log in to A360 Control Room.
- 2) Open a new Bot:
 - i) On the left panel, click Automation.
 - ii) Click **Create new > Bot**.
 - iii) In the Create Task Bot window, enter the Bot name. For more information about choosing bot names, see [bot naming conventions](#).
 - iv) Accept the default folder location: \Bots\
To change where your bot is stored, click **Choose** and follow the prompts.
 - v) Click **Create and edit**.
- 3) From the Actions pane, select **Send SMS Twilio > Send SMS** and place it under the **Start** of the bot flow.


Action	Description	Parameters	
Send SMS	Authenticates and sends an SMS for the parameters provided.	Twilio Secure ID (SID)	Secure ID generated in the Twilio account.
		Twilio Auth Token	Auth token from Twilio account.
		Messaging Service ID	ID created when creating a new messaging service to enable sending SMS.
		Phone Number	The Phone number on which SMS will be sent.
		Text Message	Text message to be sent via this SMS instance.
		Return Sent SMS SID	The return SID received on sending the SMS successful.


3.1.2 Configuration and Use


This command package contains the following actions:

Variables[Show](#)

Actions



 **Send SMS Twilio**

 **Send SMS**

4. Support & FAQs

4.1 Support

Free bots are not officially supported. You can get access to Community Support through the following channels:

- You can get access to Community Support, connecting with other Automation Anywhere customers and developers on [APeople](#) – the [Bot Building Forum](#), the [Bot Store Support Forum](#), or the [Developers Everywhere Group](#).
- Automation Anywhere also provides a [Product Documentation portal](#) which can be accessed for more information about our products and guidance on [Enterprise A2019](#).

4.2 FAQs

Instructions: Add any Frequently Asked Questions related to Bot that you think would be helpful to the customer

For questions relating to Enterprise A2019: See the [Enterprise A2019 FAQs](#).

Appendix A: Record of Changes

Instructions: Provide information on the version number, the date of the version, the author/owner of the version, and a brief description of the reason for creating the revised version.

No.	Version Number	Date of Change	Author	Notes
1	1.0.0	04/Jan/2023	Pinkesh Achhodwala	Initial Release

Appendix B: References

No.	Topic	Reference Link
1	Overview of Enterprise A2019	Click here
2	Guidance: Building basic A2019 bots	Click here
3	Guidance: Building A2019 action packages	Click here
4	APeople Community Forum	Click here
5	Automation Anywhere University	Click here